Mission
The mission of Student Health Services is to provide affordable, accessible and high quality primary health care to those eligible for services, and to provide a comprehensive disease-prevention and health promotion program to the NC State University community. The mission of Health Promotion is to assist students in the adoption of a healthy lifestyle by providing information, education, consultation and referral on a wide variety of health-related issues. The department vision is to support personal and academic success of NC State students and help improve the quality of life for the campus community.

History
Since 1889 there has been some type of health care provided for NC State students, first in Holladay Hall, then in the Alumni Building (1897-1943). The first permanent physician was hired in 1947, first pharmacist in 1975. Clark Hall Infirmary served from 1943-1998, the present building was completed in 1999. The Infirmary ended 24-hour service and began emphasizing prevention and outpatient care as Student Health Services in 1994, and has been nationally accredited since 1995. In 2007 AlcoholEdu was mandated for new students, and electronic medical records and digital x-ray systems were implemented. An addition and renovation to the existing building (totaling 62,103 square feet) was completed in 2011.

People
• 73 professional staff including Board certified physicians, physician extenders, pharmacists, physical therapists, nurses, health educators, lab technicians and administrative and office support.

Activities
• Services: Medical Clinic, Women’s Health, Physical Therapy, Pharmacy, Lab, X-Ray, Travel Clinic, Allergy Clinic, Occupational Medicine Surveillance; Orthopaedic and Gastroenterology Specialty Clinics; open 48.5 hours each week with on-call services when closed.
• Technology & HealthWeb for quality and efficiency: electronic medical records, online appointments, self-check-in, secure messaging, online immunization submission, digital x-ray, lab interface, online waiver or enrollment in insurance plan
• Accreditation & Credentials: Accreditation Association for Ambulatory Health Care, Commission on Office Laboratory Accreditation, and all physicians are Board certified. Member of the American College Health Association and the Southern College Health Association.
• Interfaces with Counseling Center, Environmental Health & Safety, Wake Human Services, insurance companies, and many campus departments to provide coordination of efficient and quality care.

Participation
• 56% of students used medical services in 2010-11 for 36,000 medical office visits, 42,000 lab procedures, 2,200 x-rays, 57,724 prescriptions and 3,700 travel, immunization and allergy injections, 2,700 physical therapy visits, 570 occupational medicine visits and 2,000 health promotion visits.
• 3,064 flu shots and flu mist provided in 2010-2011.

Contact
Leah Arnett, Director | larrett@ncsu.edu | 919.513.3285
http://healthcenter.ncsu.edu/student-health-services/